




## Important notice for customers with Apple devices running iOS 7

Apple iOS 7 comes with Activation Lock – a security application that locks your iPhone or iPad to an Apple iCloud account.

Devices that are “Activation Locked” are NOT accepted for recycling unless this feature has been removed. If submitted they will be treated as zero value. (*Please see terms and conditions*).

### PLEASE NOTE

iCloud activation lock only runs on iPhone software version iOS7. It is simple to find the software version your iPhone is using: Go to Settings » General » About » Version.

A screenshot of an iPhone home screen showing various app icons like Messages, Calendar, Photos, Camera, Weather, Clock, Maps, Videos, Notes, Reminders, Stocks, Game Center, Newsstand, iTunes Store, App Store, Passbook, Compass, and Settings. The status bar at the top shows the time as 9:41 AM and 100% battery.

General About	
Network	
Songs	857
Videos	43
Photos	634
Applications	61
Capacity	27.5 GB
Available	2.2 GB
Version	7.0.2 (11A501)
Carrier	
Model	ME435B/A

# How to Remove an iCloud account from your Apple iPhone or iPad



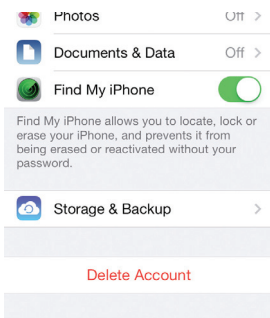
*You have a choice of two methods for removing an iCloud account from your device. Here are step by step instructions:*

## METHOD 1

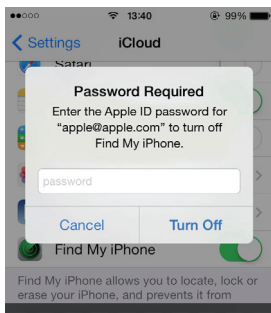
### Using your Device to remove an iCloud account

These steps must be followed before clearing down or resetting an Apple device:

1. Switch on your device
2. Choose “Settings” and select “iCloud”
3. Press “Delete Account”



4. Then enter your Apple ID password

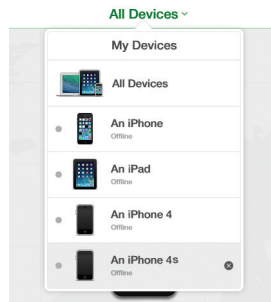


5. Select “Turn Off” – to switch off the activation lock

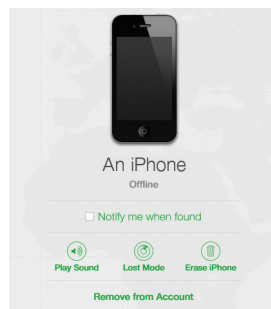
## METHOD 2

### Using your iCloud account ([www.icloud.com](http://www.icloud.com))

1. Ensure your device is switched OFF
2. Log on to [icloud.com](http://icloud.com) with the usual Apple ID and password
3. Choose “Find My iPhone”
4. From the drop down menu select the device from “All Devices”. The Device will be shown as “Offline”



5. Choose “Remove from Account”



6. Select “Remove” to confirm you want to remove the device message